

# **ADVISORY BULLETIN**

**TRANSMITTAL NO. 2015-02**

**TO: ALL FUNDED PROGRAMS  
ADVISORY COUNCIL MEMBERS**

**FROM: ELIZABETH CRONIN, ESQ.  
DIRECTOR**

**SUBJECT: VICTIM SERVICES PORTAL**

**DATE: March 2, 2015**

THE PORTAL IS COMING!

The OVS vision of creating an on-line compensation application will become a reality in the next few weeks! The Victim Service Portal (VSP) is an exciting enhancement to OVS's already robust efforts for providing victim services.

The VSP will allow on-line completion of claim applications, uploading of supporting documentation such as police reports, medical bills, receipts, etc., an immediate claim number and once the application is accepted, and information on the OVS Crime Victim Specialist assigned to the claim. Importantly, the VSP will allow advocates to check the status of claims which is currently provided through the Claims Rosters.

This exciting project will be supported by technical assistance and training by OVS. OVS will begin the roll-out of the VSP in the next few weeks. The roll-out will be done by region. Additionally, a webinar will be scheduled for all VAPs providing an overview of the VSP, followed by regional training on access, functionality, and requirements of using the VSP and finally, a training module on our website

This is an exciting time for OVS and we want our VAP partners to share in creating efficiencies when accessing compensation benefits. OVS will be issuing additional Advisory Bulletins on the VSP in the very near future. If you have any questions, please contact your program monitor for additional information.

On behalf of the New York State Office of Victim Services, thank you for your commitment to providing the highest quality services to innocent victims of crime in New York State.



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Director