

As you know, the New York State Office of Victims Services was awarded two federal grants to partner with the Center for Human Services Research at SUNY Albany (CHSR), Empire Justice Center, and Probono.net to ascertain the civil legal service needs of crime victims in New York State outside of the New York City area, and to develop systems and resources for providing those services such as through an on-line network.

As part of this work, and to gain a better understanding of the current landscape of civil legal services, CHSR has developed a survey that will help inform the development of an on-line network of civil legal services to better meet the needs of victims of crime, among other service options.

Your agency may provide direct or indirect services to victims of crime. In order to get the most comprehensive information about civil legal services for crime victims in our target areas, **we need your help in distributing the survey** to as many providers as possible. You can:

- Distribute the *Service Provider Survey* to your staff and colleagues (**Service Provider Survey Link:** <http://bit.ly/svpsurveynys>).
- Distribute the *Victims of Crime Survey* to your customers/clients (**Crime Victim Survey Link:** <http://bit.ly/cvsurveynys>).
- Hang flyers (attached) in your office or where you think appropriate so that we can have the broadest reach possible.

We are looking to understand the broad landscape of currently available services for many different types of victimization-domestic violence, assault, burglary, identity theft, DUI accident, elder abuse, and others, as well as the gaps and needs in the system.

Thank you for your help. If you have further questions, please contact Dr. Susan Dietzel, lead research project manager at sdietzel@albany.edu or 518-591-8796.

On behalf of the New York State Office of Victim Services, thank you for your commitment to providing the highest quality services to innocent victims of crime in New York State.

Sincerely,

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