
THE FOLLOWING IS A BROADCAST EMAIL TO ALL OVS FUNDED VICTIM ASSISTANCE PROGRAMS

Dear Colleague:

To better serve victim assistance programs, the New York State Office of Victim Services is pleased to announce that a directory of all OVS Crime Victim Specialists as well as their supervisors' telephone numbers is now available on the OVS website.

You will find the Crime Victim Specialist Phone list on the VAP page, <https://ovs.ny.gov/victim-assistance-program>, under the first section of the VAP Documents dropdown list.

This directory is intended as a resource for VAP program staff and volunteers assisting victims in filing OVS claim applications. It is not intended for general publication, distribution, or use. Whenever possible, calls regarding a specific claim should be directed to the Crime Victim Specialist assigned to the claim. General questions on a recent decision should be directed to the CVS I or Supervisor. Calls pertaining to restitution or Appeals should be directed to the OVS Legal Unit, (518) 457-8066. Program staff and volunteers with general questions regarding compensation benefits and claim processing should direct their calls to a supervisor or their OVS Grants Contact. All other inquiries of a general nature should be referred to OVS's toll free number, 1-800-247-8035.

On behalf of the New York State Office of Victim Services, thank you for your commitment to providing the highest quality services to innocent victims of crime in New York State.

Sincerely,

Maureen Fahy

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