



**Office of  
Victim Services**

**Training & Technical Assistance Request**

# **Introductory Webinar**

**Tuesday, September 17<sup>th</sup>, 2019**

**Presented by:**

**Blake Kush**

**Training & Outreach**

**New York State Office of Victim Services**

# Overview

- Program Background
- Program Eligibility
- Program Process
- Program Partners
- Question & Answer

# Program Background

- Renewal of a Pilot program created using federal training grant funds
- Modeled after Office of Victims of Crime Training & Technical Assistance Center
- Specific training opportunities derived from state-wide survey results



# Program Background cont.

- Customized, no-cost training & technical assistance *pairing service* for OVS-funded programs
- Features nearly 30 different organizational leadership & communication topics, tailored to each individual VAP needs.



# Program Background cont.

Highlights of 2018 program:

- 400 Participants
- 33 Customized Agency Projects
- 20 OVS-funded agencies



# Program Eligibility

- ALL OVS-funded programs are eligible to submit a training and technical assistance request
- Approvals are contingent upon availability of state and federal funding



# What Types of Programs are Offered?

- Classroom Training
- Remote Training
- Coaching
- Technical Assistance
- Facilitation – Retreats, Strategic Planning
- Hybrid Programs

# Classroom Training

- In-person and on-site
- Any size group, although 8-25 is ideal
- 1/2 to 2 full days
- Mix of presentation, small group and individual work



# Remote Training

- On-line, “live” remote trainings
- Shorter in length
- For groups of 3-8 people
- Ideal for staff in multiple locations or those with limited ability to leave their facility

# Coaching

- Focuses on a specific leadership skill/challenge
- By phone
- One on one
- Combination of training/teaching and consulting/problem solving

# Consulting/Technical Assistance

- Consultants work directly with leadership (staff or board)
- Specific issue or project
- In person, by phone, or a combination
- Ideal for longer projects, such as strategic or evaluation plan, or organizational development issue.



# Facilitation

- On or off-site board, staff, planning or team-building retreats
- Consultants will:
  - Help plan the agenda
  - Facilitate the session
  - Follow up with notes and action plans, and consulting as needed

# Hybrid Programs

Combination of two or more types of training or technical assistance:

Ex:

- A skill training program followed up by individual coaching for participants as they implement the new skills
- A small group leadership training that includes coaching during the sessions to work through specific situations

# Program Process

- Complete online *Submission Form*:
  - *Identify problem to be solved and general Training and Technical Assistance Topic*
- OVS reviews request for initial eligibility (completeness, authorization, etc.)



VAP Submits  
Request Online

## Program Process cont.

- OVS refers eligible projects to TTA Consultants
- TTA Consultants conduct outreach and customize project proposal



## Program Process cont.

- TTA Consultants submit customized project proposal to VAP for review
- Once approved by VAP, Consultant submits to OVS
- OVS reviews proposal for final eligibility (VOCA allowability, fund availability, etc.)





## Program Process cont.

- OVS approves proposed project
- TTA Consultants & OVS-funded program implement authorized training and/or technical assistance



# Program Process cont.

- Total timeframe for project approval is contingent on program responsiveness & individual project



# Program Process cont.

- Demo/walkthrough

# Webinars

- Offered periodically to all OVS funded VAPS
- On topics in the catalog or of specific interest to VAPs. Last year included:
  - Program Evaluation
  - Dealing with Difficult People
  - Grant Writing
  - Motivating Staff
  - Team Building

# Program Partners

- J.A Strategies, LLC



- Krieger Solutions, LLC



# Question & Answer

Thank you for participating in the

## Training & Technical Assistance Request Program

Future questions may be directed to

[training@ovs.ny.gov](mailto:training@ovs.ny.gov)

